

Jackson

SYSTEMS

THE ZONE CONTROL EXPERTS

Terms of Sale

- Payment Terms:** Net 30 Days
A service charge of 2% per month (24% annually) will be charged on all past due invoices. Purchaser shall assume responsibility for all collection agencies' fees, attorneys' fees, court costs and / or other costs incurred by seller to collect amount due. See the **Collection Policy** below for more information.
- Minimum Order:** \$50.00 (U.S. Dollars)
- Freight Terms:** Prepaid ("free freight") for standard inventory items on orders totaling \$100 or more. Prepaid and Add for commercial products, expedited orders, special orders, and orders less than \$100.
- Returns:** Contact our office at 317-788-6800 for authorization.
We reserve the right to deny credit or charge a restocking fee. Special orders cannot be returned. New and Unused product can be returned within 90 days from purchase date for full credit. Purchaser is responsible for ensuring that credit memos are applied to outstanding or future purchases within six months from date of issue.
- Hours of Operation:** Monday through Friday, 7:30am to 5:00pm EST.
Fax orders accepted 24 hours per day (317-227-1034).
Voicemail messaging is available after normal business hours.

All prices subject to change without notice.
Terms of Sale may be modified anytime without notice.
Terms of Sale at the time of purchase shall apply.

Limited Warranty

Products manufactured by Jackson Systems, LLC are expressly warranted for one (1) or five (5) years, depending on product, from date of installation to be free from defects in materials and workmanship. Jackson Systems, LLC's exclusive obligation under this warranty shall be to supply, without charge, a replacement for any product that is found to be defective within the one (1) or five (5) year period. THIS WARRANTY SHALL NOT OBLIGATE JACKSON SYSTEMS, LLC FOR ANY LABOR COSTS. Repair or replacement of the defective product as provided under this warranty is the exclusive remedy of the consumer. Jackson Systems, LLC shall not be liable for any incidental or consequential damages for breach of any express or implied warranty on our products, or under any other theory of liability. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on our products is limited to the duration of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Products that Jackson Systems, LLC distributes for other manufacturing companies shall be warranted solely by that company. Jackson Systems, LLC assumes no responsibility for products of other manufacturers.



COLLECTION POLICY

Our **Payment Terms** are “Net 30 Days”. (Please refer to the Jackson Systems’ website or catalog for more details). For your convenience, 40 days after the date of your invoice, you will receive a statement showing your past due balance.

At 55 days, you will receive a courtesy phone call to inquire about payment status. If a commitment for payment is made your account will remain open. If a commitment is not made or met, your account will be put on credit hold and no further orders will be filled.

At 62 days, finance charges will be added. An invoice will be sent out reflecting these finance charges.

At 70 days, a demand letter will be sent stating that payment must be received within 15 days or your account will be turned over to our collection agency. Finance charges and collection fees will be included. All correspondence must then be between your company and the collection agency.

It is important to us that all our customers understand our **Payment Terms** and **Collection Policy**. If you have any questions or concerns, please contact us. We truly appreciate your business and look forward to serving you for many years to come.

Sincerely,

Eileen E. Jackson
Treasurer and Member

Zone Control Made Simple

5418 Elmwood Avenue, Indianapolis, IN 46203
317.788.6800
888.652.9663 Toll Free
317.227.1034 Fax

www.jacksonsystems.com
bette@jacksonsystems.com